

## **The action plan**

The common denominator is an efficient management of the process rather than the bed. In-patient areas are divided into departmental areas, therefore by primary skills areas. However, these areas are limited in terms of beds and space, within the broader lake-hospital. It is crucial to give visibility to the downstream opening up of the lake-hospital, so as to avoid congestion. The challenge will be won by whoever best understands the concept of flow, and the need to keep action flows moving.